

TELECOMMUNICATIONS BULLETIN

June 2, 2005

CMS 05— 17

Bureau of Communication
and Computer Services

From:

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Solution Center

Ficek Electric and Communication Systems Contract: June 1, 2005

Ficek (FEE'-sik) Electric and Communication Systems, Inc. was awarded the maintenance/service contract for all voice equipment in the **815 area code**. The contract went into effect at 7 a.m. June 1, 2005, and covers all voice equipment except:

- **Equipment currently under warranty -**
This equipment will continue to be serviced by SBC until warranty expiration.
- **NEC equipment—**
NEC equipment is covered under a separate contract award.

In accordance with current policy, agencies within the 815 area code must still contact the CMS Communications Solution Center for all repair and service concerns. As the full-service vendor in area code 815, Ficek will be dispatched and responsible for referring repairs to the local telephone company if trouble exists in a central office. If you have any questions regarding the new Ficek contract, please contact Marvin L. Thomas at (217) 524-5028 or by email at marvin_l_thomas@cms.state.il.us.

Your agency's telecommunications provisioning needs; repair and preventative maintenance issues; and all move, add, and change (MAC) activity will continue to be coordinated through the newly created Communications Solution Center (CSC). For your voice repairs, call the CSC at:

800-366-8768

or

(217) 524-4784

Option 1 - Repair Services
Option 1 - Voice/Telephone

For more information...
visit our website at
www.state.il.us/cms/telecom